

Customer Service Introduction

M	A	N	G	R	Y	S	E	A	D	A	P	T	D
N	W	U	N	E	E	A	L	G	D	S	R	Y	O
E	I	N	C	L	X	N	F	G	M	S	E	G	R
E	S	D	O	I	P	T	A	R	A	I	L	C	T
D	D	E	M	M	E	R	W	E	N	S	A	O	C
S	E	R	P	S	C	E	A	S	A	T	T	M	S
E	T	S	E	E	T	M	N	S	G	F	I	P	D
V	A	T	N	C	A	O	T	I	E	E	O	L	R
I	T	A	S	I	T	T	S	V	R	E	N	A	A
T	I	N	A	V	I	S	O	E	S	D	S	I	D
A	R	D	T	R	O	U	R	E	I	B	H	N	N
G	R	I	I	E	N	C	R	R	N	A	I	T	A
E	I	N	O	S	S	A	Y	T	G	C	P	N	T
N	I	G	N	T	E	D	U	R	U	K	S	G	S

CUSTOMER
 STANDARDS
 IRRITATED
 COMPENSATION
 AGGRESSIVE
 SERVICE
 NEGATIVE
 RELATIONSHIPS
 SMILE
 ANGRY
 FEEDBACK
 COMPLAINT
 WANTS
 UNDERSTANDING
 MANAGER
 RUDE
 ADAPT
 EXPECTATIONS
 ASSIST
 NEEDS
 SORRY

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